August 17, 2025

## San Fernando West Customers Now Enjoying a 24/7 Water Supply

Minister of Education and Member of Parliament for San Fernando West, Dr. the Honourable Michael Dowlath, accompanied Water and Sewerage Authority (WASA) acting CEO, Jeevan Joseph and members of the Executive Evolution Team, on a tour of various parts of San Fernando West, on Saturday August 16, 2025.

This marked the ninth community being visited by WASA officials since the Authority began its nationwide infrastructure assessment and customer engagement initiative, in June 2025, to determine the supply needs of the population.

The first stop on the tour was to Sutton Street, the site of a 70m aged 8-inch diameter concrete sewer pipeline that deteriorated and collapsed. Director Wastewater Services (Ag.), Krishna Persadsingh, explained that in the coming week work will begin to replace the collapsed portion of the sewer pipeline, which is at a depth of 14 feet. In order to complete these works, part of Sutton Street will be closed to vehicular traffic for the duration of the works. Mr. Persadsingh gave the assurance that WASA will collaborate with all relevant stakeholders and will also notify the public regarding these works and the disruption to traffic, prior to commencement.

Thereafter, the team proceeded to Lady Hailes Avenue where they met with residents about a leaking pipeline. Acting CEO Joseph informed the residents that due to the close proximity of the leak to underground power lines, the Authority will be collaborating with T&TEC and expect the repairs to be completed in two weeks.

At Mt. Moriah, WASA officials interacted with several residents who also complained about a leak along an aged 4-inch cast iron pipeline in the area. Acting CEO Joseph informed the residents that approximately 200m of the existing aged cast iron pipeline would be replaced in three weeks' time.

The final stop on the tour was at Olera Heights, one of several communities that include Circular Road, London Street, Alexander Hill, Sumadh Gardens, Hafzah and Montano Street, where residents now experience an improvement in their water supply, from two to seven days a week; and this is due to changes to the distribution system.

MP Dowlath along with residents expressed their gratitude to the WASA team for the significantly enhanced service.

As the WASA Executive Evolution Team continues its nationwide plant and community tour, particularly to underserved communities, the next tour will target WASA facilities and communities in Tobago on August 19,2025.

## SEE ACCOMPANYING PHOTO AND VIDEO CLIPS.

For more information, contact:

Corporate Communications Department via email at: corporatecommunications@wasa.gov.tt

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## About WASA:

Governed by the Water and Sewerage Act Chapter 54:40, WASA is Trinidad and Tobago's national water utility, committed to providing safe, reliable, and equitable water and wastewater services while promoting conservation and sustainable resource use.